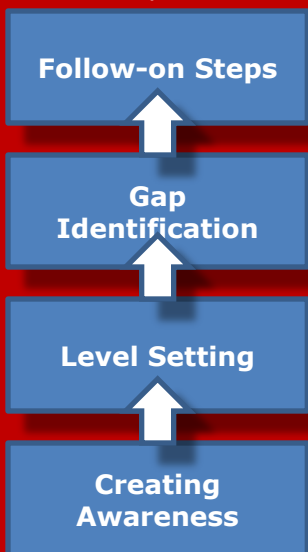


Organizational Readiness

InterProm USA's unique combination of 2 decades of IT Service Management implementation experience addresses our customer's needs to best prepare for applying IT Service Management industry best practices and benefiting from global IT Service Management standards.



20 YEARS OF REAL WORLD EXPERIENCE PREPARING FOR ITSM SUCCESS

For two decades, InterProm USA's has successfully led IT Service Management (ITSM) improvement initiatives for its customers. Preparing our customers for the changes that are on the horizon has always been a key for this success.

Our Organizational Readiness Assessment has been instrumental in preparing our customers for their first or a next step of their ITSM best practices adoption program. It further contributes to creating awareness in your organization of the changes to come,

IMPROVING ORGANIZATIONAL READINESS FOR CONTINUED ITSM SUCCESS

Our Organizational Readiness Assessment further contributes to creating awareness in your organization of the changes to come, it helps with level setting in your organization and it determines organizational gaps to be bridged.

During the Assessment we address aspects such as Accountability, Budget, Change Leadership, Commitment, Communication, Culture, Incentives, Performance, Planning, Sponsorship, Training, Urgency and Vision.