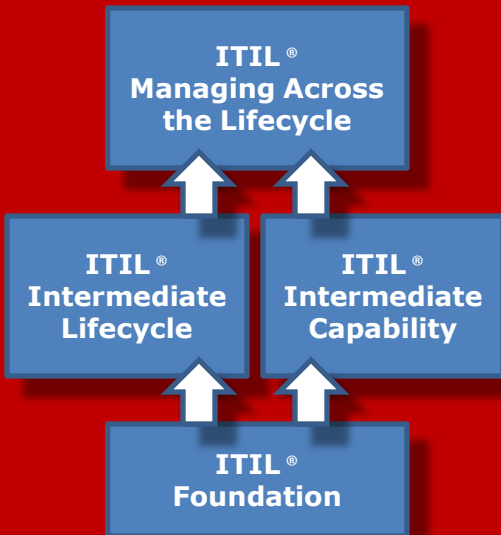




ITIL® v3 Certification Training

InterProm USA's unique combination of 2 decades of both IT Service Management implementation and education experience addresses our customer's needs to successfully apply IT Service Management industry best practices and benefit from global standards.



IMPROVING PROCESSES REQUIRES REAL WORLD EXPERIENCE

InterProm USA provided the project leader for the first ITIL®-based IT service management implementation in the US during the mid-90s.

By developing our own course materials, accredited it through EXIN, and by making use of our own accredited instructors, we incorporate this extensive knowledge and real world IT service management experience throughout every ITIL® v3 certification training course we offer.

20 YEARS OF REAL WORLD ITSM EXPERIENCE COMES WITH OUR INSTRUCTORS

Our advanced-level certification training courses consist at least of 50% practical assignments addressing how to apply the ITSM best practices. These interactive assignments consist of assessments, roadmap design, process development, presentations of improvement proposals, etc.

When conducting advanced-level courses at your site, we tailor these hands-on assignments to your own environment. As a result, the students are able to immediately apply their knowledge after the training course.