

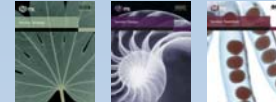


ITIL® v3 – KEY ELEMENT GUIDES

ITIL v3 Lifecycle Key Element Guides

The complete set of five Key Element publications consists of abstracts of the five core lifecycle publications. The suite comprises of

- Key Element Guide Service Strategy
- Key Element Guide Service Design
- Key Element Guide Service Translation
- Key Element Guide Service Operation and
- Key Element Guide Continual Service Improvement.



Hardcopy:

\$100

The five Key Element Guides are intended to provide a synopsis of the basic concepts and practice elements of each of the five core publications of the ITIL v3 Lifecycle Suite.

These publications are not intended to replace the ITIL core publications and should not be used in place of the full practice guidance publications. The content of these **pocket-sized** publications is depicted at a high level. It can be used as a quick reference that is portable and helps direct the reader to the full guidance information when needed.

The Key Element Guide Service Strategy has 61 pages.
The Key Element Guide Service Design has 114 pages.
The Key Element Guide Service Transition has 59 pages.
The Key Element Guide Service Operation has 61 pages.
The Key Element Guide Continual Service Improvement has 78 pages.